SRM

Fleet Operations Package

The Decisiv Fleet Operations Package enables asset managers and owners to create operations and inspections, create maintenance schedules based on those operations, and share all this information with the Service Provider Network. This improves a fleet's control and drives consistency in asset service management by standardizing service events and their costs.

Fleets and asset managers can use the Builder application capability within the SRM Case product to create operations and inspections, while using the Decisiv SRM fleet portal to access the maintenance schedule functionality. Or leverage existing Decisiv operations and the expertise within Decisiv Professional Services to help create these operations and inspections to control and reduce costs of service events.

Features

- **Create customized operations.**
  Fleets are able to create operations, using the Builder application, unique to any specific requirements with their own VMRS coding and labor times. Once an operation is created, this operation is available for service providers when they create an estimate in a case on the Decisiv SRM platform.

- **Create maintenance schedules**.
  Fleet-specific and/or OEM-recommended maintenance plans enable leasing companies, FMCs, and service providers to see which assets are due or overdue for preventive maintenance at a glance. Easily define specific conditions and milestones or intervals such as time, mileage, or engine hours. Whenever any of these conditions are met, a preventive maintenance case is automatically created and the service provider is alerted to the service event.

- **Search previously created operations to simplify estimate creation.**
  This process streamlines and simplifies new estimate creation, leveraging previously created operations.

- **Create inspection operations.**
  Establish and complete a consistent inspection process as well as store results for historical tracking and analysis. Fleets are able to create electronic inspections where inspection-related items such as locations and outcomes are added, and can include related operations.

- **Share recommended operations with service providers and ensure compliance.**
  Once an operation is created, it's available for service providers when they create an estimate in a case on the Decisiv SRM platform. Every time a service provider creates a service event, a notification appears with the relevant fleet recommended operations which can be added to the case with just one click. Compliance activities are enhanced through planning, tracking, and documenting inspection and service work.

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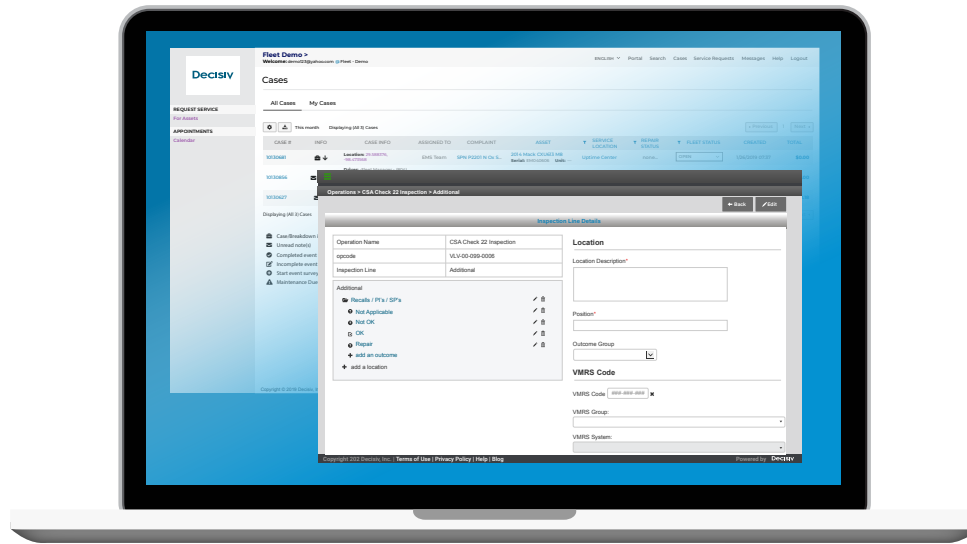
Benefits

- Streamline the process and bring significant efficiencies, consistency and time savings:
    - Changes to operations are instantly available

    - A Repair Order (RO) can be created automatically as the outcome of failure inspections

    - Electronic capture and distribution of data (no paper forms, emails or phone calls needed)

    - Standardize work across different service providers

- Ability to plan for maintenance which translates into:
    - More efficient operation management

    - Visibility and control over the service work being done on every asset

    - Greater customer satisfaction due to proactive maintenance and reduced unplanned breakdowns

- Ability to benchmark and track costs through the use of VMRS coding

- Facilitates compliance and promotes completion of necessary follow-on service

For more information contact
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