Discovery

Service Priorities Monitor

SRM Discovery Service Priorities Monitor is a single management dashboard that delivers real-time insights and greater control over all internal and external service operations. With the Service Priorities Monitor you have access to immediately actionable asset service status and performance data on the Decisiv SRM platform.

Identify Priorities

Prioritize those service events that warrant your immediate attention or action. Gain visibility into which assets are being delayed awaiting authorization, those that are encountering the longest downtime, as well as those with the most costly repairs.

Intelligently Manage Service - Getting the Details

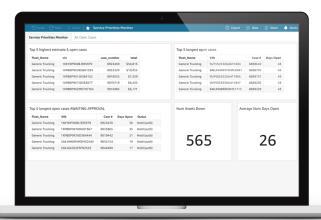
Access key service event information through single click retrieval of complete Decisiv SRM Case information. The Service Priorities Monitor enables you to access detailed information on the progress or problems with each and every asset you have in service.

All your most
urgent service
priorities.
All on one page.
All with case links.
So you can drive
uptime.

Control Service Events

Gain the control you need for every service event. The Service Priorities Monitor provides you a single point of control to manage the status of every asset – by every service provider. It simplifies your daily challenges of tracking, reduces phone calls and emails, and gives you a complete insight into every asset in service. Better control over asset availability generates additional revenue through increased vehicle uptime.

The Service Priorities Monitor is part of Decisiv's growing suite of data and analytics products called SRM Discovery. With SRM Discovery you are able to easily analyze and leverage both real-time and historical data from your assets to make more informed business decisions and drive profitability.



Getting Started

Gaining actionable insights and controlling your most critical service events is both fast and easy. If you're using any of the Decisiv-powered OEM service management systems; Volvo /Mack ASIST, PACCAR Solutions Service Management (PSSM), Isuzu Connect, Hino Case Management, TICO EDGE, Michelin MAESTRO, or Wheeltime LINQ - then you're already able to immediately take advantage of SRM Intelligent Maintenance.





BETTER INSIGHT. MORE CONTROL.
GET THE SERVICE PRIORITIES MONITOR.

For more information contact sales@decisiv.com 804-762-4153, EXT: 1

