TMT ServiceConnect

Powered by Decisiv

CLEAR COST REPORTING FOR BREAKDOWN REPAIR AND PM'S, WHEREVER IT HAPPENS, WHENEVER YOU NEED IT.

Trimble has revolutionized how the service supply chain communicates and collaborates. Now, with a single TMT ServiceConnect subscription, you can take advantage of the power of Decisiv and its 4,500 service partners directly into your TMT solution.

Seamless communication between fleet service managers and outsourced service providers is a clear "win/win." Outside service centers are empowered with a more complete history of the asset – service history, telematics and diagnostic data, and preventative maintenance (PM) history to drive more timely and efficient repairs. At the same time fleet maintenance managers see more accurate equipment history, and make better vendor repair selections through direct service center communications... even when breakdown repairs are far from home.



Features & Benefits

Features

- Data from 4,500 service centers and OEM dealers flows seamlessly into your TMT software
- Tailorable management dashboards for better operations control
- Faster, more accurate tracking of asset service history, PM schedules and Total Cost of Ownership
- Direct communication with outside providers via TMT
- Shares more complete asset service history with outside providers
- ► Delivers more accurate data into TMT for fleet service managers
- Real-time management insight into critical repair operations

Benefits

- Enable your shop to make faster, more informed decisions designed to keep operations on schedule and equipment moving.
- Improve asset uptime by increasing asset utilization, minimizing repeat repairs and improving PM accuracy.
- Save money by minimizing estimateinvoice mismatches and overbillings, driving higher warranty dollar recapture, shrinking rental costs and reducing regulatory fines through better compliance.
- Streamline operations by decreasing administrative overhead, minimizing the need for manual entry through VMRScoded data and facilitating real-time communication among all parties.
- Expedite approval of Vendor Repair Orders
- ► Delivers immediate access to all service and cost information.



Trimble.

♦ Attachments Claim Form File/Close Claim

1:043-003 Muffler Assembly OPEN HAS HOLE IN DRIVERREPORT OPEN 10/10/2018 3:33 PM Billable Job Code No See if you can plug the hole, otherwise change the muffle LINES SECTION AUDIT COMMENTS LINE AUDIT E ■ Line Type Description Qty/Hours w Charged COMMENT Found a hole in 0 10/18/2018 10:51 A

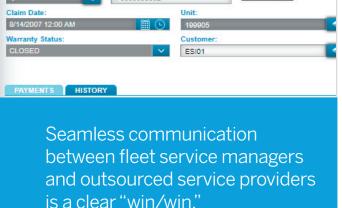


WARRANTY CLAIM

Claim Number

*Repair Order

1-0000000027



A NEW FOUNDATION TO REVOLUTIONIZE THE WAY YOUR MAINTENANCE PROGRAM AND SERVICE PROVIDERS COMMUNICATE AND COLLABORATE.

The TMT ServiceConnect solution further unifies the service supply chain to improve uptime, ensure consistent network-wide service delivery, reduce warranty and support costs, and improve goodwill expenses.

Through this new module, TMT ServiceConnect will give executives broader abilities to manage the assets in the company including those utilizing outside service centers. It expands external access to important information for improved regulatory, compliance and risk management for equipment regardless of the organization maintaining or repairing the equipment.

TMT: BETTER FLEET MAINTENANCE PROCESSES END-TO-END.

GET YOUR EQUIPMENT ROLLING FAST:

An improved Repair Order process designed to connect parts, technicians and vehicles for quick scheduling and documentation without time lost on paperwork.

INCREASE WARRANTY RECOVERY DOLLARS:

Monitoring parts and ROs with TMT's Warranty Module, enables your fleet to maximize the money you receive for warranted parts. Don't miss out on money that's due to you.

KNOW YOUR FLEET AND YOUR SHOP:

Expansive reporting tools from Trimble give your team clear visibility into the health of your fleet. Focused on equipment uptime, staff utilization, available inventory and more, TMT Reporting tools lets your team know the real state of your fleet and empowers them to make better decisions.

CONTACT US

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