

TMT ServiceConnect

Powered by Decisiv

CLEAR COST REPORTING FOR BREAKDOWN REPAIR AND PM'S, WHEREVER IT HAPPENS, WHENEVER YOU NEED IT.

Trimble has revolutionized how the service supply chain communicates and collaborates. Now, with a single TMT ServiceConnect subscription, you can take advantage of the power of Decisiv and its 4,500 service partners directly into your TMT solution.

Seamless communication between fleet service managers and outsourced service providers is a clear "win/win." Outside service centers are empowered with a more complete history of the asset – service history, telematics and diagnostic data, and preventative maintenance (PM) history to drive more timely and efficient repairs. At the same time fleet maintenance managers see more accurate equipment history, and make better vendor repair selections through direct service center communications... even when breakdown repairs are far from home.

Features & Benefits

Features

- ▶ Data from 4,500 service centers and OEM dealers flows seamlessly into your TMT software
- ▶ Tailorable management dashboards for better operations control
- ▶ Faster, more accurate tracking of asset service history, PM schedules and Total Cost of Ownership
- ▶ Direct communication with outside providers via TMT
- ▶ Shares more complete asset service history with outside providers
- ▶ Delivers more accurate data into TMT for fleet service managers
- ▶ Real-time management insight into critical repair operations

Benefits

- ▶ Enable your shop to make faster, more informed decisions designed to keep operations on schedule and equipment moving.
- ▶ Improve asset uptime by increasing asset utilization, minimizing repeat repairs and improving PM accuracy.
- ▶ Save money by minimizing estimate-invoice mismatches and overbillings, driving higher warranty dollar recapture, shrinking rental costs and reducing regulatory fines through better compliance.
- ▶ Streamline operations by decreasing administrative overhead, minimizing the need for manual entry through VMRS-coded data and facilitating real-time communication among all parties.
- ▶ Expedite approval of Vendor Repair Orders.
- ▶ Delivers immediate access to all service and cost information.



SECTIONS / LINES
 1:043-003 Muffler Assembly OPEN

Complaint: HAS HOLE IN
 Status: OPEN
 Billable: No
 Comments: See if you can plug the hole, otherwise change the muffler

Repair Reason: DRIVERREPORT
 Open Date: 10/10/2018 3:33 PM
 Job Code:

LINE#	SECTION AUDIT	COMMENTS	LINE AUDIT
1		COMMENT Found a hole in	
			0 10/18/2018 10:51 A

A NEW FOUNDATION TO REVOLUTIONIZE THE WAY YOUR MAINTENANCE PROGRAM AND SERVICE PROVIDERS COMMUNICATE AND COLLABORATE.

The TMT ServiceConnect solution further unifies the service supply chain to improve uptime, ensure consistent network-wide service delivery, reduce warranty and support costs, and improve goodwill expenses.

Through this new module, TMT ServiceConnect will give executives broader abilities to manage the assets in the company including those utilizing outside service centers. It expands external access to important information for improved regulatory, compliance and risk management for equipment regardless of the organization maintaining or repairing the equipment.

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Akron Shop #2
Power Steering Pump

INVENTORY OVERVIEW
 On Hand: 0 On Order: 0

PART CLASSIFICATION
 Description: Power Steering Pump
 *Part Type: STANDARD
 *Component Code: 015-005-
 Cores: NO Taxable: YES
 Barcode Label: YES Local

DEFINITION
 BINS
 WARRANTY
 VENDORS
 COSTS
 PRICES
 COST HISTORY

TMT: BETTER FLEET MAINTENANCE PROCESSES END-TO-END.

GET YOUR EQUIPMENT ROLLING FAST:

An improved Repair Order process designed to connect parts, technicians and vehicles for quick scheduling and documentation without time lost on paperwork.

INCREASE WARRANTY RECOVERY DOLLARS:

Monitoring parts and ROs with TMT's Warranty Module, enables your fleet to maximize the money you receive for warranted parts. Don't miss out on money that's due to you.

Trimble. WARRANTY CLAIM

Attachments Claim Form File/Close Claim

WARRANTY

*Shop: 1 *Claim Number: 1-0000000002 *Repair Order: 1-0000000027

Claim Date: 8/14/2007 12:00 AM Unit: 199905

Warranty Status: CLOSED Customer: ESI01

PAYMENTS HISTORY

KNOW YOUR FLEET AND YOUR SHOP:

Expansive reporting tools from Trimble give your team clear visibility into the health of your fleet. Focused on equipment uptime, staff utilization, available inventory and more, TMT Reporting tools lets your team know the real state of your fleet and empowers them to make better decisions.

Seamless communication between fleet service managers and outsourced service providers is a clear "win/win."

TECHNICAL PRE-REQUISITES
 TMT Fleet Maintenance v2019.2
 TMT ServiceConnect Module
 Available for Vehicles with 17
 Character VINs

CONTACT US
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