

SRM

# Training

Sustainable and competitive fleet operations are built with well-trained teams. Developed by subject matter experts, our training solutions help organizations improve critical skills and facilitate consistent service management while managing service events on the Decisiv Service Relationship Management (SRM) platform.

## Obtaining Training

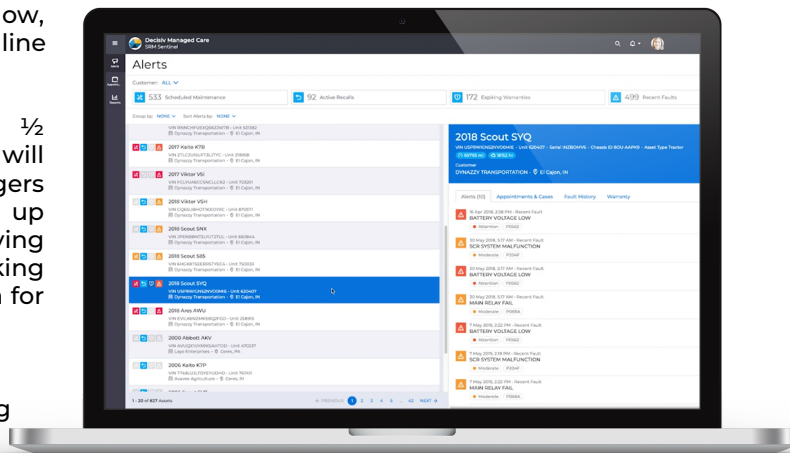
Training topics cover all aspects of the Decisiv SRM platform for your fleet managers and dispatchers, and can be delivered in the format that's the most appropriate for your organization.

- **Self-guided Training:** Visit the Decisiv Learning Center at [www.decisiv.com](http://www.decisiv.com) for tips, training, and support designed to help you get the most value from the Decisiv SRM platform. The more you know, the more you can increase efficiency, streamline communication, and keep assets on the road.
- **Onsite Training:** We come onsite for a 1 ½ day implementation and training program. We will work one-on-one with your fleet managers and dispatchers on requesting service, following up with service requests, reviewing and approving estimates, maintaining PM schedules and working with your service providers to utilize the platform for all repairs.
- **Online Training:** We conduct a 90-minute online introductory class that covers the basics of utilizing the Decisiv SRM platform for sending service requests, following up on repairs, and approving requests. An additional online training option is available for Preventive Maintenance (PM) scheduling.

## Realizing Best Practices

Maximizing results from the Decisiv SRM Ecosystem involves analyzing current operations, evaluating performance objectives, and making continuous improvements to processes. Decisiv experts will guide you in leveraging your platform so you can realize best-in-class service management. A wide range of SRM categories can be examined such as conducting a process review of current operations, creating inspection operations (e.g. safety, regulatory, ...), as well as creating Preventive Maintenance (PM) schedules.

Get the training that realizes your service management best practices.



PUT DECISIV SRM TRAINING AND BEST PRACTICES TO WORK FOR YOU.

For more information contact  
[support@decisiv.com](mailto:support@decisiv.com)  
 804-762-4153, EXT: 2

Visit the Decisiv Marketplace at  
[marketplace.decisiv.com](http://marketplace.decisiv.com)

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