



SRM

Connector

Shops using the Decisiv SRM platform can now seamlessly connect to the Mitchell 1 TruckLabor Module. With the Mitchell 1 SRM Connector, you'll be able to access standard labor estimates with VMRS encoding for thousands of operations, and incorporate that information directly into the maintenance and repair event.

Improving Return to Service

By providing critical repair information, delivered at the point of service in real time, the Mitchell 1 SRM Connector speeds and simplifies estimate creation, improves your service operations, and significantly improves asset uptime.

Saving Time and Improving Accuracy

The Mitchell 1 SRM Connector saves you time and effort by eliminating the need to go to multiple systems to capture key service labor times. Ultimately, you save hours of service advisor and technician time every month, while improving the accuracy of your service data and including VMRS encoding.

Streamlining Service

Every day, service teams manage more than 40,000 maintenance and repair operations on Decisiv SRM. The Mitchell 1 SRM Connector provides them with essential information, in real time, at the point of service, driving up efficiency and streamlining your service operations.

Getting Started

Mitchell 1 is a leader in mechanical labor estimates, and their TruckLabor Module provides comprehensive labor time guides. The guides were developed using proven methodology by experienced and highly-skilled individuals with extensive commercial vehicle expertise.

Gaining access to Mitchell 1 labor times is fast and easy. You're able to immediately take advantage of the Mitchell 1 SRM Connector if you're using any of the following Decisiv-powered OEM service management systems: Volvo/Mack ASIST, PACCAR Solutions Service Management (PSSM), Isuzu Connect, Hino Case Management, TICO EDGE, or Wheeltime LINQ.



Driving streamlined repairs, greater service efficiency, and improved asset uptime.



PUT THE MITCHELL 1 SRM CONNECTOR WORK FOR YOU



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